

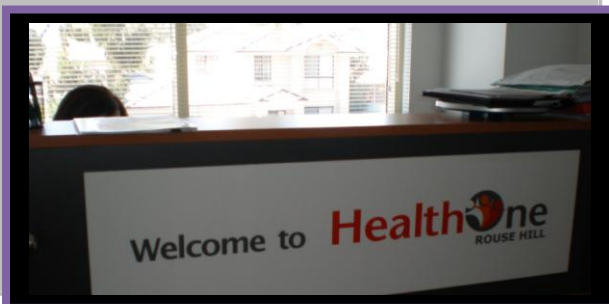
What is HealthOne?

HealthOne is a NSW Health funded initiative that aims to improve your health and your access to health services.

HealthOne will ensure your Community Health Nurse, your GP and other service providers involved in your care are working together in co-ordinating your health care.

HealthOne will also ensure that you have access to appropriate services to meet your health needs.

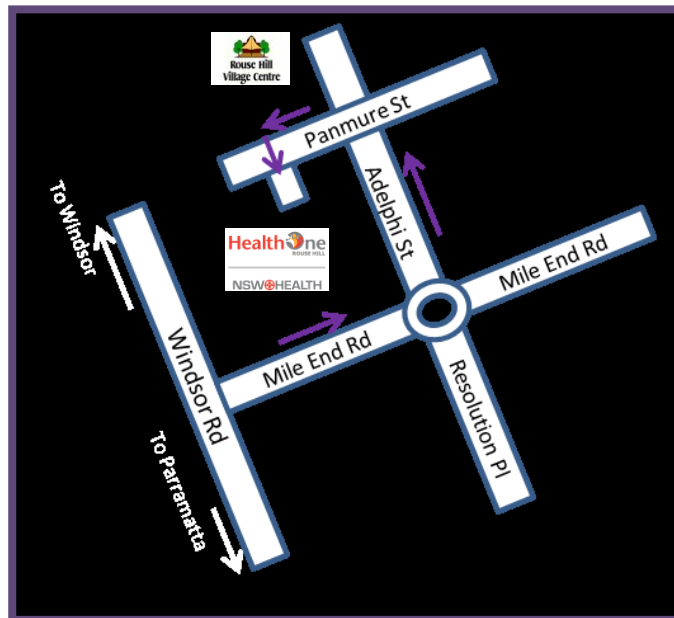
HealthOne will also assist you to manage your own health.



Who is HealthOne for?

HealthOne is for:

- ✓ people with complex health needs or chronic illnesses who are living at home
- ✓ people who are frail and elderly and living at home
- ✓ people referred to home nursing services who have chronic health needs
- ✓ people referred from hospitals
- ✓ local aboriginal families



What will HealthOne do?

HealthOne links together all the providers involved in your health care to:

- ✓ identify your health care needs
- ✓ identify other services that you may need to help manage your health and your daily living needs
- ✓ share information about your care between providers including hospitals (with your consent)
- ✓ co-ordinate health services that you need
- ✓ provide you with access to specialist clinics and services through HealthOne
- ✓ support you to monitor your own health and access services you might need to manage your changing health needs
- ✓ liaise with your usual GP or assist you to find a GP
- ✓ provide you with written information on your care for you to keep and show other providers who may not be part of HealthOne
- ✓ provide you with redbook/personal health record

How do I become a HealthOne Client?

Referrals to HealthOne Rouse Hill are generally made by GPs, Community Health workers and hospital staff.

Once a referral is received, an assessment may be undertaken by a Community Health Nurse.

HealthOne will be explained to you and your consent obtained to be enrolled as a HealthOne client.

Your GP will be contacted and their consent obtained for their participation.

At this point you become a HealthOne client.

For more information...

If you think that you or someone you care for could benefit from HealthOne, or you would like more information:

You can:

- ✓ contact the GP Liaison Nurse on **8853-4500** or talk with your GP.

Your GP can:

- ✓ arrange a referral on **1800 013 101**, fax: **4759 8728**.

HealthOne Rouse Hill

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A partnership between:



SYDNEY WEST
AREA HEALTH SERVICE

NSW HEALTH

All facilities are smoke free, smoking is not permitted anywhere on the grounds. For assistance to quit smoking call the Quitline on 137 848 or 13QUIT or speak to your Doctor or Nurse.

A free, confidential Health Care Interpreter Service is available 24 hours, 7 days a week. Ask staff to arrange an interpreter for you. AUSLAN interpreters are also available.

HealthOne Rouse Hill

Information for PATIENTS



Your GP and Community
Health working together
with YOU

HealthOne
ROUSE HILL

NSW HEALTH